

Do what 75% of the world's biggest banks do. Trust Lexmark.

# Lexmark @productguide

21/08/2007





Some people waste energy.

Some people don't.

# reduce

Energy consumption has highly damaging effects on the environment: firstly because it often draws on non-renewable resources and secondly, because the greenhouse emissions are directly responsible for global warming. It is up to everyone to do something about this, and much can be done. At Lexmark, we have managed to bring down our printers' energy consumption by 70% in the last decade.

On your side, you can do your part by activating the Power Saver Mode on your Lexmark printer. Thus, you win twice, you save energy and you save money.







# **Lexmark Environmental Programme**

# LEXMARK AND THE ENVIRONMENT, A WAY OF LIFE

Lexmark takes seriously its responsibility to the environment and the communities in which it operates. For Lexmark, environment protection is a continuing process that involves all of our suppliers, employees, major functions of the company – and ultimately our customers and the way they use and dispose of our products. Caring for the environment through complementary business practices has become a way of life. Protecting the environment is the major objective in Lexmark's manufacturing processes. This is clearly demonstrated by Lexmark's 4R Strategy: Reduce Recover Reuse Recycle and the successful Cartridge Collection Programme where customers can return their empty cartridges free of charge.

As a provider of printing solutions including inkjet, laser, all-in-one printers and related supplies, Lexmark shares in the environmental responsibility for our products. To learn more about our programmes, our collection methods and our recycling policy, connect to www.lexmark.com/recycle.

# **ENVIRONMENTAL PROGRAMMES\***

# Equipment

Our shared responsibility for the environmentally sound management of our products is also demonstrated by the implementation of the European WEEE Directive (Waste Electrical & Electronic Equipment).

Lexmark equipment is marked according to the requirements of this Directive and programmes are set up to ensure that the waste from our electrical and electronic equipment is collected separately from everyday household and usual waste streams for proper recycling.

# Cartridges

In addition to our WEEE programmes, Lexmark also offers a complete cartridge collection programme. Lexmark offers multiple choices such as individual pick up with prepaid reply labels inserted in the cartridge boxes or bulk programmes for large business users via office and pallet size containers.

Once collected, all Lexmark cartridges are recovered for reuse or recycling according to the most stringent recycling practices: there is no landfill or incineration involved.

# **CITIZENSHIP**

Our structured approach to environmental protection with regular auditing and long-term commitment has proved to be a credible measurement of Lexmark environmental actions. The company already had ISO 9002 certification, but in order to comply with the demands of its customers and to fulfil its own objectives, Lexmark has also obtained ISO 14001 certification for all its owned factories across the world. Lexmark is now justifiably proud of its record for waste and water management, and is especially pleased with its ability to integrate environmental issues into each operation, making it part of our everyday business. Today, Lexmark extends this approach to its major suppliers who are required to comply with legislation.





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# Monochrome

MONO LASER

Photos non-contractual

# Monochrome

MULTIFUNCTION

DOT MATRIX

Photos non-contractual

# Colour

COLOR LASER

MULTIFUNCTION

MEP OPTIONS

Photos non-contractual

# Colour

ALL-IN-ONE

COLOR INKJET

Photos non-contractual

# **Forms Card**

# **Electronic Forms, Easy and Effective**

# Cost savings

- No more preprinted forms
- Reduced storage costs
- Maximise printer investment
- · No dedicated server required

# Simple powerful design

- · Merge programme in printer
- · Reduced network traffic
- · Forms archive and retrieval
- · Central forms management

# Increase productivity

- Instant updates of forms
- · High-quality forms

# Superior compatibility

- · No application changes
- · Host independent
- Embedded bar code support
- SAP R/3 RDI support.

# Eliminate costly, preprinted forms

Forms Card is an easy-to-use, electronic forms package that makes it possible to print forms on demand. Forms Card maximises printer investment with the use of electronic forms. Preprinted forms are expensive to produce, store and handle, plus they can quickly become obsolete, forcing businesses to destroy and reprint them. Forms Card eliminates the need to buy preprinted forms and cuts storage and handling costs. Forms are created and printed as they are needed.

Additionally, forms can be updated with information such as new phone numbers, made available instantly to users.

# Easily integrate electronic forms into your business

Forms Card is one of the simplest way of integrating electronic forms into your workplace. It works with any host or network system. Since it generally requires no changes to host applications and as no server or host-based merge programme is necessary, you will find the integration extremely smooth. What's more, because forms are stored at the printer (and merged there), network traffic is reduced and through put is improved.

# A simple approach to high-quality electronic forms

Forms Card has an easy-to-use design programme, Forms Composer to create forms. Lexmark Forms Manager<sup>(1)</sup> allows downloading of the form to the printer's flash or hard disk memory option. Once the electronic form is designed and in the printer, data can be sent directly from your host computer (mainframe, mid-range, PC, etc.) and Forms Card will automatically merge the data with the correct form design and print the completed form. High-quality forms quickly and efficiently.

# Productivity enhancing integration

Finally, Lexmark Data Transformer<sup>(1)</sup> lets you complement and work with Forms Card to give you better control of printing function attributes and data to Forms Card output, for instance sending it to several printers at once. Lexmark Data Transformer<sup>(1)</sup> will let you manage your output more efficiently with, for instance, fax output via a MultiFunction printing device.

For users requiring bar code printing, extensive bar code support is provided natively in the Forms Card. And Forms Card will also accept and process SAP RDI output.

<sup>(1)</sup>Lexmark Forms Composer, Lexmark Forms Manager and Lexmark Data Transformer are to be used by Lexmark Certified Solution Providers. For more information, please contact your local sales representative. (2) To be used only with Forms Cards. Please, contact your Lexmark sales representative or get in touch with Lexmark's Certified Solution Providers to analyse, implement and managed your migration from hardcopy forms to electronic format.

Forms Card™ is an affordable, compatible and easyto-implement forms solution designed for fast, high performance printing. Forms Card will help businesses eliminate pre-printed form costs while providing forms that can carry a powerful marketing image directly to their customers.

### SOFTWARE REQUIREMENTS

Forms Composer, Forms Manager and Data Transformer are compatible with the following operating systems

V3.3 Component	
Forms Composer	Data Transformer, Windows XP Professional SP1, Windows XP Professional SP2
Forms Manager	Windows 2000 Professional SP4, Windows XP Professional SP1, Windows XP Professional SP2
Data Transformer	Windows 2000 Server SP4, Windows Server 2003 Standard Edition

# MINIMUM SYSTEM REQUIREMENTS

Pentium processor based personal computer 32 MB of RAM CD ROM drive 128 MB of available hard drive space

### MINIMUM PRINTER REQUIREMENTS

The following is required for use the Forms Card product :

A Forms Card providing the merging software and an additional storage memory (Flash memory or Hard disk) to store the electronic template of the forms.

# BAR CODES AVAILABLE

Mono-dimensional: 3 of 9, Code 39, Code 93, Codabar, 2 of 5, EAN/JAN-8, EAN/JAN-13, HIBC128, ISBN, ISSN, ITF14, JIS-S-UCC, MSI, Postnet 5, Postnet 9, Postnet 11, RSS, UCC-EAN 128, UPC-A, UPC-E, USS 128, UCC 128, Planet, Bi-dimensional: Aztec, Codablock F, DataMatrix, EAN/UCC Composite, Maxicode, MicroPDF417, PDF417, QR

# ORDERING INFORMATION

# FORMS DESIGN AND MANAGEMENT SOFTWARE

Lexmark Forms Composer [2] Lexmark Forms Manager<sup>(2)</sup> Lexmark Data Transformer<sup>(2)</sup>

Forms Cards DLE	
Lexmark T430	0026H0399
Lexmark T63x, X63x	0010G0159
Lexmark T64x	0020G0742
Lexmark X642e	0022G0627
Lexmark X644e, X646e, X646dte	0022G0353
Lexmark W840	0025A0037
Lexmark X85xe	0015R0094
Lexmark C510	0020K1268
Lexmark C524	0018B0144
Lexmark C534	0036B0144
Lexmark C752/L	0015G3203
Lexmark C76x, X76x	0016N3210
Lexmark C77x	0020B3206
Lexmark C920	0013N1345

Forms and Bar Code Card Lexmark C935

0021Z0363 Lexmark X94x 0021Z0367



# **Bar Code Application Solution**



This Lexmark bar code Application Solution supports PCL and PostScript command access for more than 47 industry standard one-and two-dimensional bar codes.



# The Complete Bar Code Solution for Business

# **Bar code Application Solution**

- . Multiple 1-D and 2-D bar codes
- OCR-A and OCR-B as scalable and bitmap fonts
- FREESCAPE emulation alternate escape code feature

# Compatible with SAP R/3 Visual bar code creation

- Visual bar code Designer application provided
- Generate bar code data quickly and easily

# **Flexible**

- Independently scalable bar heights and widths
- Capability to embed text with selectable positioning
- Data format verification and error reporting
- Automatic bar code data compression

# Professional quality bar codes

The Lexmark bar code Application Solution supports 47 industry standard one and two-dimensional bar codes. Bar Codes are generated in the printer for better quality and can be combined with other applications, such as SAP R/3 or Lexmark Optra Forms.

# Bar code design made simple

The Lexmark Visual bar code Designer software allows programmers to save hours by visually choosing the bar code type and characteristics they want. The exact PCL escape sequences or PostScript commands needed to create the bar code in the host application are provided.

# SAP R/3 device type

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The Bar Code Card or SIMM provides SAP R/3 customers with an intelligent, trouble-free solution requiring no additional fonts or software on the server. The supplied device type for SAP R/3 allows utilisation of all functions of the bar code option.

### FEATURES SUPPORTED

- · Visual bar code Designer application that eliminates trial and error to create the correct commands for a specific bar code in PostScript and PCL
- · Support for the new International Printing for mySAP Business Suite font, Andale WorldType in UNICODE 3.0 UTF-8 format.
- PCL and PostScript command access for bar codes in applications
- FREESCAPE emulation alternate escape code feature
- · Independently scalable bar heights and widths
- Capability to embed text with selectable positioning

- Data format verification and error reporting
- Automatic bar code data compression (when required) Automatic bar code checksum calculation and character placement (when required)
- Automatic placement of special characters (prefix, start/stop, guard bars, etc., when required)
- Selectable fonts and automatic scaling)
- · Automatic text printing with selectable placement Bar code 3 of 9 standard in Lexmark T430, T63x, X63x, C76x and X762e products

# ORDERING INFORMATION

### CURRENT

Lexmark T64x 0020G0737 Lexmark X642e 0022G0626 Lexmark X644e, X646e, X646dte 0022G0350 Lexmark W840 0025A0036 Lexmark X85xe 0015R0091 Lexmark C524 0018B0140 Lexmark C534 0036B0140 Lexmark C78x 0010Z0400 Lexmark X782e 0021.10577

# SUPPORTED

Lexmark C77x 0020B3201 Lexmark C920 0013N1340 Lexmark T430 0026H0395 Lexmark T52x,T62x,X52x,X620 0011K3800 Lexmark T63x, X63x MFP 0010G0145 Lexmark W812 0014K0072 Lexmark W820, X820e, X83xe 0019E0121 Lexmark C510 0020K1231 Lexmark C752, X752e 0015G3201 Lexmark C76x 0016N3201 Lexmark C912, X912e 0012N1251

### SAP R/3 DEVICE TYPES SETTINGS

# Adjustable settings in the SAP R/device type includes

Resolution Image Quality Print Darkness In/out destination Duplex Printing

300 dpi, 600 dpi, 1200 dpi Toner Saver, PQET: Off, On 5 settings from light to dark All input trays, all output bins Long edge, short edge

Multi-up Printing Lexmark W810,

Off, 2-up, 3-up, 4-up, 6-up, 9-up Stapling, offset stacking, W840, T62x, T63x hole punch (not for T62x)

# 1 DIMENSIONAL BAR CODES

- · Australian Postal 4-State bar code British Royal Mail 4-State Bar Customer Code Symbol (RM4SCC)
- Codabar
- Codabar + mod16 check digit
- Code 128 A, Code 128 B, Code 128 C
- Code 128 autoswitch
- Code 3 of 9
- . Code 3 of 9 + check digit
- Code 3 of 9 extended
- · Code 3 of 9 extended + check digit
- Code 93. Code 93 extended
- Danish PTT 3 of 9,
  Dutch Postal 4-State bar code
- EAN/JAN-13
- EAN/JAN-13 + 2-digit supplemental
- EAN/JAN-13 + 5-digit supplemental
- EAN/JAN-8

- EAN/JAN-8 + 2-digit supplemental
- EAN/JAN-8 + 5-digit supplemental
- French Postal 3 of 9 A/R
- German Postal 2 of 5 Identcode
- · German Postal 2 of 5 Leitcode
- Industrial 2 of 5
- Industrial 2 of 5 + check digit
- Interleaved 2 of 5
- Interleaved 2 of 5 + check digit
- ISBN, ISBN+5, ISSN, ISSN+5, ISSN+2
- · Japan Postal 4-State bar code
- Matrix 2 of 5
- Matrix 2 of 5 + check digit
- MSI (Plessey)
- MSI + mod10 + mod10 check digits • MSI + mod11 + mod10 check digits
- MSI, MSI + mod10 check digits • POSTNET 11-digit Delivery Point Code

- POSTNET 5-digit ZIP Code
- POSTNET 9-digit ZIP + 4 Code
- Singapore Postal 4-State bar code for
- customer Encoding Swiss postal bar code
- UCC 128, EAN 128 UPC-A
- UPC-A+2-digit supplemental
- UPC-A+5-digit supplemental
- UPC-E
- UPC-E+2-digit supplemental
- UPC-E+5-digit supplemental
- · US Postal Service Face Indicator Marking (FIM)

  USPS Expanded POSTNET

  USPS sack label, 8-digit 2 of 5

- USPS tray label, 10-digit 2 of 5

# **2 DIMENSIONAL BAR CODES**

PDF 417

UPS MaxiCode

# BAR CODE RELATED FONTS

Letter Gothic Scalable Code 3 of 9 - 4.69 pitch Bitman OCR-A Bitmap OCR-A Scalable OCR-B Scalable Code 3 of 9 - 8.11 pitch Bitmap EAN/UPC 10 mil Bitmap

EAN/UPC 13 mil USPS POSTNET Euro and other currency symbols Electrical symbols Manufacturing symbols Line Draw

Bitmap Bitmap Scalable Scalable Scalable Bitmap



# **PrintCryption™ Application Solution**



# High-level Security Protection for Business

Provides a higher level of security with minimal administrator support

Strengthens security for proprietary and confidential information when transmitted over a TCP/IP network

Supports secure key management protocols with session keys or persistent keys

Ideal for businesses handling sensitive or personal information, such as financial institutions, government agencies and healthcare organisations

AES encryption meets FIPS-197 requirements (Federal Information Processing Standard) Lexmark has extended its technology leadership with the introduction of the Lexmark PrintCryption™ Application Solution designed to protect sensitive information as it is printed. The new Lexmark PrintCryption™ Application Solution delivers encryption and decryption capabilities for secure printing to Lexmark network printers. This new level of printing security is ideal for businesses handling highly confidential, personnel, financial, medical, technical or propriety business information.

### Product overview

The PrintCryption™ Solution provides corporate environments with strengthened printing security.

The new Lexmark PrintCryption™ Solution works with software from Levi, Ray and Shoup, Inc. (LRS), VPS/TCPIP 8.0 or later and VPS/Secure 8.0 or later, to provide encrypted, end-to-end print job security between common mainframe and Windows systems and wired or wireless Lexmark network printers. A command line utility (DCP) is used to encrypt print jobs for Linux, Sun Solaris, HP-UX and IBM AIX.

# Compatibility

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The Lexmark PrintCryption™ Application Solution provides support for the Advanced Encryption Standard (Rijndael algorithm). The printer must be connected to the TCP/IP network using the standard Ethernet connection in the network printer models. Unique TCP/IP port numbers are used for the encrypted print information. The card decrypts and prints the information appropriate for the port.

The PrintCryption™ Application Solution for Lexmark multi-function devices and network printers is designed to provide security for proprietary and confidential documents.



PrintCryption document from PC



Printer enabled with PrintCryption



# ORDERING INFORMATION

### CURRENT

Lexmark T64x	0020G0740
Lexmark X642e	0022G0628
Lexmark X644e, X646e, X646dte	0022G0352
Lexmark X85xe	0015R0093
Lexmark W840	0025A0034
Lexmark C524	0018B3035
Lexmark C534	0036B0147
Lexmark C78x	0010Z0403
Lexmark C935	0021Z0366
Lexmark X94x	0021Z0370

### SUPPORTED

Lexmark C77x Lexmark C320 Lexmark T430 Lexmark T62x/T62x/X52x/X620 Lexmark T63x / X63x MFP Lexmark X912e Lexmark W812 Lexmark W820, X820e / X83xe Lexmark C510	0020B3204 0013N1343 0026H0397 0011K4400 0010G0149 0012N125 0014K0076 0019E0123 0020K1232
Lexmark C510 Lexmark C752 / X752e	0020K1232 0015G3204
Lexmark C76x / X762e	0016N3204
Lexmark C912	0012N1253

# PACKAGE CONTENTS

- Lexmark PrintCryption™ Card
- Installation instruction sheet (French, German, Italian, Spanish, English and Portuguese)
- CD-ROM with the license agreement, README in PDF format and encryption software. Use selected UNIX and Windows system environment.
- Encryption software is included to secure and support print data sent from supported systems Sun Solaris (7, 8, 9), Linux (Red Hat 7, 8, Caldera 3.1, SuSE 8), Microsoft Windows (98, Me, NT 4.0, 2000 and XP), \*Apple Mac OS X, HP-UX 10, 11, and \*IBM AIX 4.3, 5.0.

### EXPORT RESTRICTIONS

These products have been classified by the US Bureau of Industry and Security under ECCN 5D002 (c. 1) as retail PrintCryption items exportable to certain countries under License Exception ENC, Section 740.17 (b) (3) of the Export Administration Regulations.

These products are subject to U.S. export control laws and may be subject to export or import regulations in other countries. Licenses and approvals to export, re-export, or import this product may be required after delivery.

These products may not be exported or re-exported to any countries (or any nationals of such countries) that support international terrorism, including, but not limited to, Cuba, Iran, Iraq, Libya, North Korea, Sudan and Syria.

These products may not be exported for use in the design, development, production or use of nuclear, biological or chemical weapons.



# IPDS and SCS / TNe Application Solution



# Affordable, Flexible Host-Based Printing

AFP/IPDS or SCS printing over TCP/IP

Supported in both mono and colour laser printers

Concurrent support for multiple datastreams

Supports resident scaleable fonts

Emulation of common IBM IPDS and SCS printers

Provides traditional coax or twinax printing if needed

# The Affordable Application Solution

Lexmark Application Solution for IPDS and SCS/TNe is an inserted card that provides customers a way to print all types of output, host-based or client-based, on their network-attached Lexmark laser multifunction device or printer. With the Lexmark Card for IPDS and SCS/TNe businesses can use their multi-function devices and printers for both network printing and for IBM AS/400 or mainframe jobs. Printing bar codes, forms, publications and graphics can be done with ease. Now enterprises can realise the cost and time savings associated with true distributed printing.

# **Assured Compatibility**

The Lexmark Application Solution for IPDS and SCS/TNe option for network-attached multifunction devices and printers provides IBM IPDS or SCS printer emulation. Without any changes to host applications or software, businesses will be able to direct their legacy output (AFP/IPDS or SCS) across your LANs using today's popular TCP/IP protocol. The solution is also compatible with IBM mainframe or IBM AS/400 applications that generate SCS (LU1) output or with applications that output AFP/IPDS through Print Services Facility (PSF).

# **Configuration Freedom**

Maximise investment and productivity by locating your Lexmark multifunction device or printer whenever you need it, while maximising productivity. Thanks to Lexmark's SmartSwitch auto-emulation sensing built into allmost all Lexmark printers, printers will automatically switch to the proper document language, whether it is SCS, IPDS, PostScript or PCL emulation.

# **Easy Network Attachment**

With Lexmark's Card option, customers can easily migrate from coax or twinax cable connections to Ethernet. To help in the process, Lexmark provides customers a range of both internal and external print servers and adapters for use on Fast Ethernet, 802.11g Wireless, Fibre, and Token Ring networks. For those needing a traditional connection, the Coax/Twinax Adapter for SCS is also available.

(1) Requires Coax/Twinax Adapter for SCS p/n 11K4120. (2) PDS Advanced Function PRPQ required





### ORDERING INFORMATION

Lexmark 164x	0020G0738
Lexmark X644e, X646e, X646dte	0022G0351
Lexmark X85xe	0015R0092
Lexmark W840	0025A0032
Lexmark C78x	0010Z0401
Lexmark X782e	0021J0579
Lexmark C935	0021Z0364
Lexmark X94x	0021Z0368

### SUPPORTED

Lexmark C77x	0020B3202
Lexmark C920	0013N1341
Lexmark T430	0026H0396
Lexmark T63x, X63x MFP	0010G0147
Lexmark X912e	0012N1729
Lexmark W820, X820e, X83xe	0019E0122
Lexmark W812	0014K0071
Lexmark C76x	0016N3202

# **COAX/TWINAX ADAPTER**

### CURRENT

Lexmark 164x	001480240
Lexmark X85xe, X64x	0014S0240
Lexmark W840	0014S0240
Lexmark C78x	0014S0240
Lexmark C935	0014S0240
Lexmark X94x	0014S0240

### SUPPORTED

Lexmark T63x, X63x MFP	0014S0240
Lexmark W820, X820e, X83xe	0014S0240
Lexmark C912	0014S0240
Lexmark W812	0014S0240
Lexmark X912e	0014S0240

### MEMORY REQUIREMENTS

6MB minimum

### NETWORK ATTACHMENT

### Hardware

- Standard Ethernet (100BaseTX/10BaseT)
- Network printer port
- MarkNet N2000, N2100, N8000 series of network print servers
- MarkNet X2000 (AFP/IPDS only)

# Software for AFP/IPDS Printing over

- TCP/IP PSF/MVS V2.2 or later
- PSF/MVS V3.1 or later
- PSF/VSE Version 2.2 with APAR/PTF: DY45247/UD51162
- PSF/VM Version 2.1 with APAR PQ39895 (PTF UQ45995) IBM iSeries or AS/400 OS/400 V3R1, V3R2, V3R6, V3R7
- V4R1, V4R2, V4R3, V4R4, V5R1, V5R2 or later through PSF
- PSF for OS/2 (PSF/2) 2.0
- PSF for AIX (PSF/6000) 2.1 or later

# Software for SCS LU1 Printing using a Gateway and TCP/IP

If TN3270E or TN5250 capable SNA gateway software supports the TN3270E or TN5250 protocol according to RFC 2355, then a TN3270E or TN5250 session can be used to print SCS jobs directly from a mainframe or AS/400 TN3270E or TN5250 session can be used to print SCS jobs directly from a mainframe or

### Software for SCS LU1 Printing over TCP/IP

- IBM iSeries or AS/400 for TN5250E SCS LU1 printing as an IBM 3812-01 printer: IBM iSeries or AS/400 OS/400 V3R7 or later with all PTFs applied
- IBM Mainframe for TN3270E SCS (LU1) printing as an IBM 3287 printer: IBM Communications Server (CS) for OS/390 Version 2 Release 5 or later on ESA systems
- TCP/IP for MVS Version 3 Release 2 or later
- TCP/IP for VM/ESA Version 2 Release 4 or later (function level 310 or later)
- TCP/IP for VSE/ESA V1 R3 or later using General Print Server
- Using Cisco 7500 Series Routers

# DIRECT TWINAXIAL ATTACHMENT(1)

### Hardware

- IBM 3174 Control Unit
- ES/9000 Work Station Subsystem Controller Software

### Any application or host software that generates the data stream for one of the emulated printers such as:

- PSF/MVS V2.2 or V3.1 or later
- PSF/VSE V2.2.1, 2.2.0

- PSF/VM V2.1.1, 2.1.0 (with maintenance)
- VTAM Printer Support R70 or later (VPS, VPS/IPDS Levi, Ray and Shoup software)
- GDDM V2.3 with APAR
- RSCS V3.2 or later

### DIRECT COAXIAL ATTACHMENT(1)

### Hardware

- IBM iSeries or AS/400e servers, e-systems or Twinaxial Workstation Controllers
- 5494 or 5394 Remote Control Unit

### Software

- AS/400 PSF/400 V3R1 to V5R2
- AS/400 OS/400 V3R1 to V5R2
- AS/400 OS/400 V3R6 with System Support Program (SSP) Release 7.5<sup>12</sup>
- AS/400 SSP Release 7.1<sup>(2)</sup>

# **Lexmark Print Servers**

# Six great reasons to connect with Lexmark!



# **Cost-efficiency**

Network printing is smart for every businesses bottom line. By connecting your printer with a Lexmark print server, you can significantly boost workflow efficiency, drive down capital expenses, save money on supplies and consumables and reduce maintenance intervention.

# **Optimal performance**

Now you can leverage all the power and performance of your Lexmark printer, no matter what type of network you have. You can also break free from cables with our 802.11g wireless print servers, which let you place your printers wherever they're most productive for your business.

# Top-notch security

For greater peace of mind, Lexmark's N8000 series are armed with the latest 802.1x authentication methods to ensure your applications are protected. Plus, our N8050 802.11g wireless print server offers WPA-Enterprise security for high-level data protection, password controls, user restrictions and much more.

# INTERNAL PRINT SERVERS

Boost business productivity by attaching your Lexmark devices directly to your network with one of these high-performance print servers. There's one for every need, including Fast Ethernet, Gigabit Ethernet, Fibre and 802.11g wireless...

# **Fast Ethernet print server**

Lexmark MarkNet N8000

- · Cost-effective sharing on Fast Ethernet networks
- Auto-discovery and Zero Configuration compliance
- Embedded Web server for easy custom configuration

# Fibre Ethernet print server

Lexmark MarkNet N8030

- Reliable, ultra-secure printing on fibre networks
- Dual 10BaseFL and 100BaseFX transceivers
- 802.1X authentication and SSL/TLS security



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# Gigabit Ethernet print server

Lexmark MarkNet N8020

- High-speed performance for Gigabit Ethernet networks
- Compatible with both Fast and Gigabit Ethernet networks
- 802.1X authentication and SSL/TLS security

# 802.11 Wireless print server

**Lexmark MarkNet N8050** 

- Wi-Fi certified
- WPA-Enterprise security for high-level data protection
- Backwards compatible with 802.11b products

# Simplified network management

Lexmark's internal and external print servers support Lexmark's award-winning MarkVision Professional software, which lets you manage your network of devices easily and effectively. MarkVision also provides proactive tools, such as automated email alerts for low toner and paper.

# Very easy set-up

Whether you're working in a Windows or Mac environment, you can benefit from auto-discovery and zero configuration to be up and running quickly, with virtually no interruption to your business. You can also use the embedded Web server for hassle-free custom-configuration.

# Flexible and future-proof

In addition to being compatible with multiple network types, Lexmark servers support most standards and applications, including TCP/IP, IPP, IPX/SPX and AppleTalk printing. For further investment protection, you can also upgrade easily to the latest features, using downloadable firmware updates.



# **EXTERNAL PRINT SERVERS**

Lexmark's external print servers offer businesses an easy and affordable way to place a Lexmark or third-party laser, inkjet or dot matrix printer in just about any major network environment...

# **Fast Ethernet**

Lexmark N4000e

- Affordably priced server for USB-enabled printers
- Network-scanning capability with selected Lexmark All-in-One inkiets
- Wizard-like set-up utility and embedded Web server

# **Fast Ethernet**

Lexmark MarkNet N7000e & N7002e

- Connect to Lexmark or third-party printers via Hi-Speed USB (MarkNet N7000e) or Parallel port (MarkNet N7002e)
- Easy to use setup wizard and plain text LCD op panel
- Compatible with multiple protocols and operating systems



# 802.11g Wireless print server

Lexmark N4050e

- Easy set-up via USB connection
- WPA (Wi-Fi Protected Access) Personal Security
- Network-scanning capability with selected Lexmark All-in-One inkiets

# Gigabit Ethernet

Lexmark MarkNet N7020e

- Connects to Lexmark or third-party printers via 4 Hi-Speed USB ports
- Printer pooling
- Advanced network management with MarkVision Professional



# **Lexmark Print Servers**

# Internal Print Servers

NETWORK CAPABILITIES	MARKNET N8000 SERIES
Network Printing Methods	
LPR/LPD	•
Direct IP (Port 9100)	•
Socket (Raw TCP/IP)	•
IPP 1.0 (Internet Printing Protocol)	•
IPP 1.1	_
НТТР	•
Lexmark Enhanced TCP/IP Print Port (port 9400)	
NDS Queue-based printing	
NDPS/NEPS (Novell Distributed Print Services, Novell Netware	
Enterprise Print Solutions	
Browser Supported	
Microsoft Internet Explorer 5.x, 6.x (or later)	•
Netscape Navigator 6.x, 7.x (or later)	
Apple Mac OS X Safari 1.0 (or later)	
Mozilla FireFox 1.0 (or later)	
Protocols	
TCP/IP (IPv4)	
NetWare (IPX/SPX)	
AppleTalk	
LexLink (DLC/LLC)	
IPv6	
Advanced Security Features	
SSL Enabled Embedded Web Server	
SNMPv3	
TCP/IP port access control	
Authenticated & encrypted MarkVision Professional communication	
802.1x Authentication: MD5, MSCHAPv2, LEAP, PEAP, TLS, TTLS	
WEP Encryption (64- and 128-bit key)	
WPATM - Personal	
IPSec	
WPATM - Enterprise	
•	
Function may vary by printer or MFP.	
Product Compatibility	T64x, W840, C524, C534, C77x, C78x, C920, C935 (Also C510, C752, C76x, C920, T6x, W840 for MarkNet N8000)
Mark/licion Supported	1074, 1070, 0027, 0007, 0774, 0704, 0320, 0300 (MS0 0310, 0732, 0704, 0320, 104, W040 IUI Malkinet N0000)
MarkVision Supported	Yes
Unavado abla Firmuraya	Tes
Upgradeable Firmware	Yes
Onesisting Customs Companied	Yes
Operating Systems Supported	Microsoft Windows (98 2nd edition, 2000, NT, ME, XP, Server 2003), Novell Netware (3.2, 4.2, 5.x and 6.x, 6.x with iprint, NDPS), Red Hat Enterprise Linux WS 3.0, 4.0, SuSE Linux Enterprise Server 8.0, 9.0, SuSE Linux Professional 9.0, 9.1, 9.2, Debian GNU/Linux 3.0, Linspire Linux 4.5, HP-UX 11.00, 11.11, IBM AUX 5.1, 5.2, 5.3, IBM series, Apple Mac OS X, OS 9.x

Specifications are subject to change without notice. Lexmark, Lexmark with diamond design is trademark of Lexmark International, Inc. registered in the United States and or other countries. All other trademarks are the properties of their respective owners.

# External Print Servers

NETWORK CAPABILITIES	N4000 SERIES	MARKNET N7000E MARKNET N7002E	MARKNET N7020E
Network Printing Methods			
LPR/LPD	•	•	•
Direct IP (Port 9100)	•	•	•
IPP 1.0	•	•	•
IPP 1.1		•	•
НТТР	•	•	•
Lexmark Enhanced TCP/IP Print Port (port 9400)		•	•
NDS Queue-based printing		•	
NDPS/NEPS (Novell Distributed Print Services,		•	•
Novell Netware Enterprise Print Solutions)			
Browser Supported			
Microsoft Internet Explorer 5.x, 6.x (or later)	•	•	•
Netscape Navigator 6.x, 7.x (or later)	•	•	•
Apple Mac OS X Safari 1.0 (or later)	•	•	•
Mozilla FireFox 1.0 (or later)	•	•	•
Protocols			
TCP/IP (IPv4)	•	•	•
IPv6		•	•
NetWare (IPX/SPX)		•	
AppleTalk		•	
Advanced Security Features			
SSL Enabled Embedded Web Server		•	•
SNMPv3		•	•
TCP/IP port access control		•	•
Authenticated & encrypted MarkVision Professional communication		•	•
802.1x Authentication: MD5, MSCHAPv2, LEAP, PEAP, TLS, TTLS		•	•
WEP Encryption (64- and 128-bit key)	•		
WPA™ - Personal	•		
IPSec		•	•
WPA™ - Enterprise			
Product Compatibility		<u>,                                      </u>	
	All USB enabled printers	All USB enabled printers for MarkNet N7000e, and all parallel port printers for MarkNet N7002e	All USB enabled printers
MarkVision Supported		<u> </u>	
	No	Yes	Yes
Upgradeable Firmware		<u> </u>	
	Yes	Yes	Yes
Operating Systems Supported		<u> </u>	
	Microsoft Windows (95, 98, Me, NT 4.0, 2000, XP and Server 2003), Apple Mac OS X (10.2 or later - Apple Zero Configuration compatible), Red Hat and SuSE Linux and HP-UX, IBM AIX and Sun Solaris	Microsoft Windows (98 2nd edition, 2000, NT, ME, XP, Server 2003), Novell Netware (3.2, 4.2, 5.x and 6.x, 6.x with iprint, NDPS), Red Hat Enterprise Inrux WS 3.0, 4.0, SuSE Linux Professional 9.0, 9.1, 9.2, Debian GNULT	Microsoft Windows (98 2nd edition, 2000, NT, ME, XP, Server 2003), Novel Netware (5.x and 6.x, 6.x with iprint, NDPS), Red Hat Enterprise Linux WS 3.0, 4.0, SuSE Linux Enterprise Server 8.0, 9.0, SuSE Linux Professional 9.0, 11, 9.2, Debian GMU/LinuX 3.0, Linspire Linux 4.5, HP-UX 11.00, 11.11, IBM AMX 5.1, 5.2, 5.3, IBM series, Apple Mac OS X

# MarkVision Professional



# Powerful Remote Multifunction Device and Printer Management

# **Pro-active Monitoring**

- Real-time remote operator panel and printer status
- Real-time filterable notification of printer conditions
- Perform tasks automatically depending on printer conditions

# Confidence for your Help Desk

- Monitor both Lexmark and 3rd Party multifunction devices and printers
- Apply enhanced secure communications settings quickly
- Install and configure multiple devices simultaneously

# Simple, flexible interface

- Customise most important tasks on a single home page
- Group devices logically by any criteria using dynamic filters
- Find printers easily and quickly using multiple methods

# Pro-active real-time remote management.

MarkVision Professional is designed to reduce the overall cost of network printing services while increasing the availability and variety of printing resources for all users. With more and more print devices distributed across organisations, the need for a printer and multifunction device management tool has become even more critical. MarkVision Professional makes it easy to set up, manage and maintain your printers and multifunction devices, while increasing productivity across your enterprise.

# A solution that satisfies IT and your Helpdesk center.

MarkVision Professional gives you the ability to monitor, configure and manipulate networked printer and multifunction devices in your enterprise, including those at different sites, in real time from one central point or through a web browser anywhere in the company.

This will help in preventing and if necessary resolving printing problems quickly and cost effectively.

### Go one step further and automate processes!

Inside MarkVision Professional, the MarkVision Messenger listens for certain printer events to occur, then sends an alert automatically when that condition arises. It provides real-time notification of printer conditions via e-mail, paging or other applications. It also facilitates automated response to any alert before it becomes critical and disruptive to user productivity.

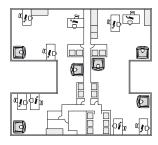
# Too many printers, too little time?

MarkVision Professional lets you organise your printers into a tree-like structure similar to that of a corporate organisational chart. In this way, you can locate and monitor those devices quickly and easily.

A Home Task Page allows users to create groups of tasks by adding or removing tasks to fit the organisation's needs.

When you have many printers on your network, being able to choose and view only those mission-critical printers or any other priority printer condition you can formulate, is essential. MarkVision Professional can automatically group devices into folders based on real-time status alerts. or filters.

The MarkVision Professional™ print management application increases end-user productivity while reducing IT and Helpdesk cost through easy-to-use remote problem prevention and resolution.



### SERVER AND CLIENTS ENVIRONMENTS SUPPORTED

# These are true for both installations except where stated

- Windows 98/Me/XP (client only)
- Windows NT 4.0/2000/XP/ Server 2003
- HP-UX 11.00
- Mac Client Server OSX
- Novell Server

- IBM AIX 5.1, 5.2
- Sun Solaris 2.6, 9
- SuSE Linux 7.1, 7.2, 7.3, 8.0
  RedHat Linux 7.1, 7.2, 7.3, 8.0

# FEATURES SUPPORTED

- · Plug-in support for new devices and functions to reduce need for re-installing the software
- · Customisable user interface
- · Remote Printer Monitoring and Management
- · Real-time pro-active alerts with filtering
- User Accounts and groups
- Dynamic device folders and filters

- · Quick printer find
- Scheduled tasks
- Automatic TCP/IP and IPX discovery
  - · Management of other manufacturers printers
  - · Links to multiple web pages
- Runs as an application or in a browser
- Customisable home Task page

# LEXMARK CONNECTIVITY SUPPORTED

MarkNet N2000, N8000 and X2000 Series print servers

# **NETWORK PRINTERS SUPPORTED\***

# Full bi-directional (NPAP)

- Optra Family of Laser Printers
- Lexmark T, C, W
- Lexmark E323n, E332n
- Lexmark MFP range X52x, X62x, X63x, T63x, T64x, X422, X64x, X720, X750e, X752e, X762e, X772, X85xe, X912e, X83xe, X50x, X782e, X94xe, C78x, C935

# Using SNMP

- Any common-MIB compliant printer or MFP
- · Specific support is provided for:
- Brother HL-1470N Series
- Brother HL-1650/1670N Series
- Brother HL-2460 Series
- Canon GP 200D
- Canon Image Class 2100
- Canon imageRUNNER 330/400, 500, 600, Canon 2800 and 5000i
- HP 2000, 2500C
- HP 8550MFP, 8550GM, 2250TN
- HP Colour LaserJet 4550, 8500
- HP Colour LaserJet 2500, 3700, 5500, 4600
- HP LaserJet 4100 Series and 4100 MFD

- IBM Infoprint 20, 21
- IBM Network Printer 12, 17
- Konica KL-3015
- Kyocera FS-1700/1750, FS-3700+/3750, FS-7000/9000/9000DN- Kyocera FS 1800/3800
- Minolta Colour PageWorks, PageWorks 20
- Minolta-QMS Magicolor 2200 and 3100
- NEC SuperScript 1800
- QMS Magicolour 2, 6100 Ricoh Aficio 450/455, 550, 650, 750, 850, 180, 270, modem 1045
- Ricoh Aficio 350/355
- Ricoh AP3800C Series
- Tektronix Phaser 350, 550, 560, 740E, 780GN, 840DX, 750dx, 750, 850 - Xerox DocuColour 4CP
- Xerox DocuColour 2006
- Xerox Document Centre 220ST, 230ST,
- 240ST, 440slx, 332ST, 340ST, 265ST
- Xerox DocuPrint 4512, C55/C55mp





Some people treat our planet badly.

Some people don't.

# recover

"Environmentally sound waste management" is one of the priorities of the United Nations Environment Program. By inviting everyone to change unsustainable patterns of production and consumption, it makes us all responsible for doing something about it. At Lexmark, over the years, we have developed and enhanced the Lexmark Cartridge Collection Programme. We now offer environmentally sound collection and recycling of all our cartridges, soon to be extended to all our equipment. And you can also do your part; simply return your used cartridges to Lexmark. You will help the environment by increasing the recovery of materials, thus reducing production and materials consumption.







# **Quality and Excellence**

When Lexmark supplies are used together with Lexmark printers, it delivers the highest performance and quality.



# **CUSTOMER NEEDS**

The core of printing technology is in the cartridge itself. The majority of our cartridges are single-element (integrated drum for laser cartridges or printhead for inkjet cartridges) for ease of installation, avoiding the risk of deterioration of the print head and therefore degradation of print quality during printer life. Replacing a Lexmark cartridge is like getting a brand new printer!

Lexmark is constantly improving its toner formula for its laser cartridges to bring the customer better colour consistency and accuracy, sharper images and better colour transitions and skin tones.

Lexmark also recently developed new pigmented inkjet inks to provide the customer the highest quality standards for photos that last generations.

### **CUSTOMER CHOICE**

Lexmark has developed a full range of cartridges and media with its printers to fit the many needs of its various end-users. Extra-high-yield, high-yield and standard yield cartridges are designed to fit the exact needs of each individual customer's printing usage. Inkjet dual packs have been designed to avoid the risk of running out of ink at work or at home. Lexmark also provides a full range of media from banner paper to outdoor paper, from transparencies to inkjet photo paper. Lexmark is dedicated to providing the best output quality to both efficient businesses and demanding home users.

### **MEASURING YIELDS WITH ISO/IEC STANDARDS**

The ISO standard more accurately represents the potential customer experience by taking into account manufacturing variations in the performance of the cartridges and the printers. Until now, printer manufacturers have used a variety of methodologies to measure toner yield, making it challenging for customers to compare yield measurements accurately from leading suppliers.

There are three ISO standards measuring cartridge yields: ISO/IEC 19752 for mono laser cartridges, on monochrome printers ISO/IEC 19798 for colour and mono laser cartridges on colour laser printers and ISO/IEC 24711 for inkjet cartridges (with exception of photo cartridges). A requirement of the standards is that all new products be tested and written reports be made available to customers at their request.

The development of new technologies and new cartridges is key to Lexmark's Business.

We invest in R&D, integrating customers' input to design and develop a complete range of supplies: from laser cartridges to inkjet cartridges, papers and transparencies and ribbons. Backed by a 100% Satisfaction Guarantee, each laser and inkjet cartridge is tested individually before leaving the manufacturing site to guarantee high print quality day after day, print after print.



# **Lexmark Supplies Compatibility Table**

# Lexmark Monochrome Laser Printers Supplies

CARTRIDGES AND PHOTOCONDUCTOR	Extra High Yield Print Cartridge	High Yield Print/ Toner Cartridge	Print/ Toner Cartridge	Label Print Cartridge	Extra High Yield Print Cartridge	High Yield Print/ Toner Cartridge	Print/ Toner Cartridge	Staples	Photoconductor Unit
MODEL	R	eturn Progran	nme Cartrid	ges	Re	gular Cartrid	ges	Other	Supplies
Lexmark E120/n			0012016SE				0012036SE		0012026XW
Lexmark E210							0010S0150		
Lexmark E220			0012S0400				0012S0300		
Lexmark E232			0024016SE				0024036SE		0012A8302
Lexmark E240/n			0024016SE				0024036SE		0012A8302
Lexmark E250d/dn			0E250A11E				0E250A21E		0E250X22G
Lexmark E320, E322		0008A0478	0008A0476			0008A0477	0008A0475		
Lexmark E321, E323		0012A7405	0012A7400			0012A7305	0012A7300		
Lexmark E330, E332n, E340, E342n/tn (1)		0034016HE	0024016SE			0034036HE	0024036SE		0012A8302
Lexmark E350/E352dn		0E352H11E	0E250A11E			0E352H21E	0E250A21E		0E250X22G
Lexmark E450dn		0E450H11E	0E450A11E			0E450H21E	0E450A21E		0E250X22G
Lexmark T420d		0012A7415	0012A7410			0012A7315	0012A7310		
Lexmark T430		0012A8425	0012A8420			0012A8325	001 2A8320		
Lexmark T520, X520, T522, X522s		0012A6835	0012A6830	0012A6839		0012A6735	0012A6730		
Lexmark T620, X620e, T622		0012A6865	0012A6860	0012A6869		0012A6765	0012A6760	0011K3188	
Lexmark T630, X630, T632, X632/e, T634	0012A7465 (2)	0012A7462	0012A7460	0012A7468	0012A7365 (2)	0012A7362	0012A7360	0011K3188	
Lexmark T640, T642, T644 (1)	0064416XE (3)	0064016HE	0064016SE	0064004HE	0064436XE (3)	0064036HE	0064036SE	0011K3188	
Lexmark W812							0014K0050		
Lexmark W820/e							001280090	0012L0252	
Lexmark W840							00W84020H	0025A0013	00W84030H
Lexmark X830e/X832e							00X8302KH	0012L0252	
Lexmark X215							0018S0090		
Lexmark X340/X342e		0X340H11G(7)	0X340A11G			0X340H21G (7)	0X340A21G		0X340H22G
Lexmark X422		0012A4715	0012A4710			0012A3715	0012A3710		
Lexmark X642e, X644/e, X646/e/ef/dte	0X644X11E (4)	0X644H11E	0X644A11E		0X644X21E (4)	0X644H21E	0X644A21E		
Lexmark X850e, X852e, X854e							0X850H21G		0X850H22G
Optra™ E310, E312/L						0013T0101	0013T0301		
Optra E							0069G8256		006968257
Optra K 1220							0012A4605		0011A4096 (6)
							0011A4097 (5)		
Optra M410, M412						0017G0154	0017G0152/		
							004K00199		
Optra N							00140109A		
Optra S		001382925	001382920	001382929		001382625	001382620		
Optra Se 3455			0012A0825	0012A0829			0012A0725		
Optra T, T610, T612, T614, T616		0012A5845	0012A5840	0012A5849		0012A5745	0012A5740		
Optra W810							0012L0250	0012L0252	0012L0251
Lexmark 4019-28-29, WinWriter™ 600							001380520		
Lexmark 4037-5E, 4047-5E, 4047-5W,							001382760		
ValueWriter™ 300/600, WinWriter 400							001382760		
Lexmark 4039/4039+						001380950	001380850		
Lexmark 4039 10+, 4049, Optra L/R series						001382150	001382100		

(1) Designed for use only in Europe, Middle East and Africa. (2) Not compatible with Lexmark T630. Compatible with Lexmark T632 and T634 only. (3) Compatible with Lexmark T644 only. (4) Not compatible with Lexmark X642e. (5) Two packs. (6) With cartridge (7) Not compatible with Lexmark X340.

# Lexmark Colour Laser Printers Supplies

CARTRIDGES	Black Extra High Yield Print Cartridge	Cyan Extra High Yield Print Cartridge	Magenta Extra High Yield Print Cartridge	Yellow Extra High Yield Print Cartridge	Black High Yield Print Cartridge	Gyan High Yield Print Cartridge	Magenta High Yield Print Cartridge	Yellow High Yield Print Cartridge	Black Print Cartridge	Cyan Print Cartridge	Magenta Print Cartridge	Yellow Print Cartridge
MODEL					Ret	urn Prograr	nme Cartrid	ges				
Lexmark C522/n									00C5220KS	00C5220CS	00C5220MS	00C5220YS
Lexmark C524/n/dn					00C5240KH	00C5240CH	00C5240MH	00C5240YH	00C5220KS	00C5220CS	00C5220MS	00C5220YS
Lexmark C530dn					00C5220KS	00C5220CS	00C5220MS	00C5220YS	00C5200KS	00C5200CS	00C5200MS	00C5200YS
Lexmark C532/n/dn					00C5220KS	00C5240CH	00C5240MH	00C5240YH		00C5220CS	00C5220MS	00C5220YS
Lexmark C534n/dn/dtn	00C5240KH	00C5340CX	00C5340MX	00C5340YX	00C5220KS	00C5240CH	00C5240MH	00C5240YH		00C5220CS	00C5220MS	00C5220YS
Lexmark C750, X750e					0010B042K	0010B042C	0010B042M	0010B042Y	0010B041K	0010B041C	0010B041M	0010B041Y
Lexmark C752, C762, X752e, X762e					0015G042K	0015G042C	0015G042M	0015G042Y	0015G041K	0015G041C	0015G041M	0015G041Y
Lexmark C752L, C760									0015G041K	0015G041C	0015G041M	0015G041Y
Lexmark C770n/dn/dtn					00C7700KH	00C7700CH	00C7700MH	00C7700YH	00C7700KS	00C7700CS	00C7700MS	00C7700YS
Lexmark C772n/dn/dtn, X772e	00C7720KX	00C7720CX	00C7720MX	00C7720YX	00C780H1KG	00C780H1KG	00C780H1MG	00C780H1YG	00C780A1KG	00C780A1CG	00C780A1MG	00C780A1YG
Lexmark C780n					00C780H0KG	00C780H0CG	00C780H0MG	00C780H0YG	00C780A0KG	00C780A0CG	00C780A0MG	00C780A0YG
Lexmark C782n, X782e	00C782X1KG	00C782X1CG	00C782X1MG	00C782X1YG	00C780H1KG	00C780H1CG	00C780H1MG	00C780H1YG	00C780A1KG	00C780A1CG	00C780A1MG	00C780A1YG

MODEL						Regular (	Cartridges					
Lexmark C500n/X500n/X502n					0C500H2KG	0C500H2CG	0C500H2MG	0C500H2YG	0C500S2KG	0C500S2CG	0C500S2MG	0C500S2YG
Lexmark C510					0020K1403	0020K1400	0020K1401	0020K1402	0020K0503	0020K0500	0020K0501	0020K0502
Lexmark C522/n									00C5222KS	00C5222CS	00C5222MS	00C5222YS
Lexmark C524/n/dn					00C5242KH	00C5242CH	00C5242MH	00C5242YH	00C5222KS	00C5222CS	00C5222MS	00C5222YS
Lexmark C530dn					00C5222KS	00C5222CS	00C5222MS	00C5222YS	00C5202KS	00C5202CS	00C5202MS	00C5202YS
Lexmark C532n/dn						00C5242CH	00C5242MH	00C5242YH	00C5222KS	00C5222CS	00C5222MS	00C5222YS
Lexmark C534n/dn/dtn	00C5242KH	00C5342CX	00C5342MX	00C5342YX	00C5222KS	00C5242CH	00C5242MH	00C5242YH	00C5222KS	00C5222CS	00C5222MS	00C5222YS
Lexmark C720, X720					0015W0903	0015W0900	0015W0901	0015W0902				
Lexmark C750, X750e					0010B032K	0010B032C	0010B032M	0010B032Y	0010B031K	0010B031C	0010B031M	0010B031Y
Lexmark C752, C762, X752e, X762e					0015G032K	0015G032C	0015G032M	0015G032Y	0015G031K	0015G031C	0015G031M	0015G031Y
Lexmark C752L, C760									0015G031K	0015G031C	0015G031M	0015G031Y
Lexmark C770n/dn/dtn					00C7702KH	00C7702CH	00C7702MH	00C7702YH	00C7702KS	00C7702CS	00C7702MS	00C7702YS
Lexmark C772n/dn/dtn, X772e	00C7722KX	00C7722CX	00C7722MX	00C7722YX	00C7702KH	00C7702CH	00C7702MH	00C7702YH	00C7702KS	00C7702CS	00C7702MS	00C7702YS
Lexmark C780n/dn/dtn					00C780H2KG	00C780H2CG	00C780H2MG	00C780H2YG	00C780A2KG	00C780A2CG	00C780A2MG	00C780A2YG
Lexmark C782n/dn/dtn, X782e	00C782X2KG	00C782X2CG	00C782X2MG	00C782X2YG	00C780H2KG	00C780H2CG	00780H2MG	00C780H2YG	00C780A2KG	00C780A2CG	00C780A2MG	00C780A20YG
Lexmark C910, C912, X912e					0012N0771*	0012N0768	0012N0769	0012N0770				
Lexmark C920					00C9202KH	00C9202CH	00C9202MH	00C9202YH				
Lexmark C935dn/dtn/hdn									00C930H2KG	00C930H2CG	00C930H2MG	00C930H2YG
Lexmark X940e, X945e									00X945X2KG	00X945X2CG	00X945X2MG	00X945X2YG
Optra C710					0010E0043*	0010E0040	0010E0041	0010E0042				
Optra Color 1200					0012A1454	0012A1452	0012A1451	0012A1453				
Optra SC 1275					001361751	001361752	001361753	001361754				



<sup>\*</sup> Including coating roll.

# **Lexmark Supplies Compatibility Table**

# Lexmark Colour Laser Printers Supplies

OTHER SUPPLIES	Black Photoconductor Unit	Photoconductor Packs	Coating Roll	Fuser Oil / Oil Bottle	Transfer Kit	Waste Toner Bottle	Corona Charger	Fuser Cleaning Roller	Fuser Kit HV	Fuser Unit	Staple Cartridges
MODEL											
Lexmark C500n, X500n, X502n	0C500X26G					0C500X27G				0C500X29G	
Lexmark C510	0020K0504					0020K0505				0020K0507	
Lexmark C522/n, C524/n	00C52030X	00C52034X (CMYK)				00C52025X					
Lexmark C530, C532dn, C534n/dn/dtn	00C53030X	00C53034X (CMYK)				00C52025x					
Lexmark C720, X720	0015W0904			0015W0906		0015W0907	0015W0918	0015W0905	0015W0909		
Lexmark C750, X750e						0010B3100					0012L0252
Lexmark C752/L, C760, C762, X752e,						0010B3100					0011K3188
X762e											
Lexmark C770n/dn/dtn, C772n/dn/dtn,						0010B3100					0011K3188
X772e											
Lexmark C780n/dn/dtn, C782n/dn/dtn,											
X782e						0010B3100					
Lexmark C910,	0012N0773	0012N0772 (CMY)	00C92035X								0011K3188
Lexmark C912, X912e	0012N0773	0012N0772 (CMY)	00C92035X								
Lexmark C920	0012N0773	0012N0772 (CMY)	00C92035X								
Lexmark C935dn/dtn/hdn, X940e,	C930X72G	C930X73G (CMY)	C930X35G			C930X76G					25A0013
X945e											21Z0357 (1)
Optra C710			0010E0044		0010E0045						
Optra Color 1200	0012A1450	0012A1455 (CMY)									
Optra SC 1275	001361750										

(1) Booklet

# Lexmark Matrix Printers Supplies

RIBBONS	Ribbons									
	General Pur	pose Ribbon	23XX/ 24XX Black Re-inking Ribbon	24XX High Yield Black Re-inking Ribbon						
MODEL	001040864	0013L0034	0011A3540	0011A3550						
4226	•									
4227/ 4227 Plus		•								
2480/ 81, 2490/ 91,			•							
2380/ 81, 2390/ 91 & 2380+										
2480/ 81, 2490/ 91				•						

# Lexmark Linea™ Print Cartridges for HP and Canon Printers

		Print Engine	ВХ	WX	52X	NX	SX	EP-32	EX
	MODEL	Part Number	00140100A		00140127X/A				
	LaserWriter II F/ II G/ IINT/ IISC						•		
	LaserWriter   NTX/    NTX/   SX								
APPLE	LaserWriter Pro 600/ 630								•
AP	LaserWriter 16/ 600 PS								
	HL 8/ 8E/ 8J/ 8II/ 8D/ 8PS						•		
	HL 8J/ 8PSAP/ 8V								
	HL10/ 10DV/ 10PS/ 10V/ 10H								
65	HL 8PSJ		•						
BROTHER	HL1260/ 1660/ DX/ E/ NE/ NTR/ PS								•
8	Calcomp - CCL1200 ES/ 600 - ES - XF		•						
	LBP 2460			•					
	LBP B 406G		•						
	LBP 200V/ 8 II/ 8 II F/ 8 II R						•		
	LBP 8 II SX/ 8 II T/ 8 III/ 8IIIR						•		
	LBP 8 III Plus/ 8 III T/ RX/ SX/ TX						•		
	LBP 8 IV/ 8 Mark IV/ EX/ P270								•
	LBP 860/ 1260								•
	LBP NX/ NX600					•			
	LBP BXII		•						
CANON	LBP 1000/ EP-32							•	
용	LBP 1760/ 1760E/ 1760NE/ 1760TNE/ 52X				•				
	Printserver 17/ 600					•			
	DECLaser 2100/ 2150 / 2200/ 2250						•		
ی	LN 05/ LN 06						•		
DEC	DECLaser 5100								•
GENICOM	6100 Series/ 6145						•		
율	9170					•			
쁑	9080		•						
	LaserJet Series II/ IID/ III/ IIID						•		
	LaserJet 4/ 4M/ 4+/ 4M+								•
	LaserJet 5/ 5M/ 5N								•
	LaserJet 4V/ 4MV		•						
	LaserJet IIISi/ 4Si/ 4Si MX					•			
유	LaserJet 2100/ 2100SE/ 2100XI/ 2100M/ 2100TN							•	
HEWLETT-PACKARD	LaserJet 2200/ 2200D/ 2200DT/ 2200DN/ 2200D	TN						•	
PAC	LaserJet 4000/ 4000N/ 4000T/ 4000TN				•				
É	LaserJet 4050/ 4050N/ 4050T/ 4050TN				•				
ă	LaserJet 5Si/ 5Si MX/ 5Si NX/ 5Si Mopier			•					
Ξ	LaserJet 8000/ 8000N/ 8000DN			•					
۳.	Lexmark - Optra N					•			
OTHER	OCE - 6450/ 6451		•				_		
0	Olivetti - PG 108						•		
	1725/ SLS/ E Print Systems					•	_		
	2308 S/ 3308S/ Kiss Plus						•		
	Lasergraphix 810/ 820								
	PS 810/ 810II/ 810 Turbo						•		
	PS 815/ 820/ 820 Turbo/ 825								
	Turbo Imageserver XP 860 Plus/ 1660 Plus						•		
MS	860 Plus/ 1660 Plus 2425		•						
9	2720			•					

PN 140127A, 140127X and 140196A contain new and recovered parts. No alfiliation with Hewlett-Packard and Canon. All references to HP and Canon trademarks are for identification purposes only.

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# **Lexmark Supplies Compatibility Table**

# Lexmark Inkjet Printers Supplies

9000	*Return Programme **Regular	Standard Yeld  18C0781E  1	Moderate Yield  10N0227E  27  Moderate Yiel	Standard Yeld  10N0026E  26	Standard Weld  18C1524E 24* 18C1624E 24A***	29*	Standard Weld  18C0033E  33	High Yield  18C0035E  35  High Yield	Standard Yeld  18Y0143E  43  High Yield	Moderate Yield
BAX	*Return Programme		10N0217E			<b>28*</b> 18C1528E		18C0034E	18Y0144E	15M2971E <sup>4</sup>
DAGO	**Regular		17	16	23A**	28A**	32	18C0031E	18Y0340E	71
Lexmark Z11										•
Lexmark Z12										
Lexmark Z131, Z23e <sup>1</sup> , Z24, Z25, Z25l, Z331, Z3	4, Z35, i3 <sup>2</sup>		•	•						
Lexmark Z22, Z32										
Lexmark Z42, Z43, Z44, Z45 Series, Z51, Z52, Z	53, Z54 Series									
Lexmark Z55 Series, Z65 Series										
Lexmark Z500 series, Z600 Series			•	•						
Lexmark Z730 Series, Z740 Series		•								
Lexmark Z815 Series							•	•		
Lexmark Z845 Series						•		•		
Lexmark Z1300 Series						•		•		
Lexmark Z1400 Series					•			•		
Colour Jetprinter 3200, 5000, 5700, 5770, 7000	,									•
7200, 7200 V, OptraColor 40&45, Z31										
Colour Jetprinter 1000, 1020, 1100, 2030, 2050										
3000, Execjet IIc, Winwriter 150c, Medlay 4c, 4x	, 4sx									
Lexmark P310 Series, P450 Series							•	•		
Lexmark P350 Series									•	
Lexmark P700 Series										
Lexmark P910 series							•	•		
Lexmark P3150, P3120										
Lexmark P4300 Series, P6200 Series, P6300 Se	ries						•	•		
Loumant F4070 V40F0										
Lexmark F4270, X4250										•
Lexmark X72, X74, X75 Lexmark X63, X70, X73, X80, X83, X84, X85			•							
Lexmark X125				•						
Lexmark X1100 Series, X1200 Series, X2200 Se	rioe		•							
Lexmark X5100 Series, X6100 Series	1100			•						
Lexmark X2300 Series, X2400 Series										
Lexmark X2500 Series		•								
Lexmark X3300 Series, X5200 Series, X5470 Se	ries					•	•			
Lexmark X3500 Series, X4500 Series					•					
Lexmark X7100 Series, X7300 Series, X8300 Se	ries						•			
Lexmark X9350 series									•	

<sup>(1)</sup> New drivers need to be downloaded from Lexmark website to accept moderate yield cartridges. (2) New driver not available for i3. (3) A900 driver does not recognize the high yield black and colour cartridges. (4) If the 71 cartridge does not appear during the cartridge install process on your computer screen, please select the 70 cartridge. If you select the 70 cartridge, please disregard ink level and warning screens.

		Standard Yield	High Yield	Moderate Yield	Standard Yeld	High Yield				Standard Yeld	Standard Yield	High Yield	Standard Yield
		12A19 <b>80</b> E <b>80</b>	12A1985E <b>85</b>	15M2619E 19	15M0120E	15M0125E 25				17G0060E 60	18L0042E 83	18L0000E <b>88</b>	13619HC
Standard Vield	High Yield							Moderate Yield	Standard Vield		Standard Yield		tandard Yeld
12A1970E <b>70</b>	12A1975E <b>75</b>							17G0648E <b>48</b>	17G0050E <b>50</b>		18L0032E 82		13400HCE
							12A1990E						
•	•	•	•						•	•			
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# **Lexmark Supplies Compatibility Table**

# Lexmark Laser Printers Supplies

Laser Bar	nner Paper	Glossy Paper	Outdoor Media		Transparencies	
21 x 91.4 cm	n / Box of 50	A4 / Box of 200	A4 / Box of 100		A4 / Box of 50	
0012A8940	0012A7940	0012A5951	0012A8601	0012A8241	001053741	0012A5010
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	21 x 91.4 cm	21 x 91.4 cm / Box of 50  0012A8940  0012A7940	21 x 91.4 cm / Box of 50 A4 / Box of 200 0012A8940 0012A7940 0012A5951	21 x 91.4 cm / Box of 50	21 x 91.4 cm / Box of 50 A4 / Box of 200 A4 / Box of 100  0012A9940 0012A7940 0012A5951 0012A8601 0012A8241	21 x 91.4 cm / Box of 50  0012A8940  0012A7940  0012A5951  0012A8861  0012A8871  0012A8871

# Lexmark Inkjet Printers Supplies

PAPERS AND TRANSPARENCIES	A4 Photo Paper  (20 sheets) 0080D1706 (50 sheets) 002160708	A4 Premium Photo Paper (15 sheets) 008017707 (50 sheets) 002160709	10x15 Premium Photo Paper (20 sheets) 002160711 (60 sheets)	A4 PerfectFinish™ Photo Paper (50 sheets) 0019Y0205	10x15 PerfectFinish**M Photo Paper (50 sheets) 0019Y0190 (100 sheets) 019Y0200
Lexmark Z11	•	•	•	•	•
Lexmark Z12					
Lexmark Z131, Z23e <sup>1</sup> , Z24, Z25, Z25l, Z331, Z34, Z35, i3 <sup>2</sup>					
Lexmark Z22, Z32					
Lexmark Z42, Z43, Z44, Z45 Series, Z51, Z52, Z53, Z54 Series					
Lexmark Z55 Series, Z65 Series					
Lexmark Z500 series, Z600 Series					
Lexmark Z730 Series, Z740 Series					
Lexmark Z815 Series					
Lexmark Z845 Series					
Lexmark Z1300 Series				•	
Lexmark Z1400 Series					
Colour Jetprinter 3200, 5000, 5700, 5770, 7000,					
7200, 7200 V, OptraColor 40&45, Z31		_		•	
Colour Jetprinter 1000, 1020, 1100, 2030, 2050, 2055,	•	•	•	•	•
3000, Execjet IIc, Winwriter 150c, Medlay 4c, 4x, 4sx		_	_	•	
,,,,,,,,,					
Lexmark P310 Series, P450 Series			•		•
Lexmark P350 Series					•
Lexmark P700 Series	•	•	•	•	•
Lexmark P910 series	•	•	•	•	•
Lexmark P3150, P3120	•	•	•	•	•
Lexmark P4300 Series, P6200 Series, P6300 Series	•	•	•	•	•
Lexmark F4270, X4250	•	•	•	•	•
Lexmark X72, X74, X75	•	•	•	•	•
Lexmark X63, X70, X73, X80, X83, X84, X85	•	•	•	•	•
Lexmark X125	•	•	•	•	•
Lexmark X1100 Series, X1200 Series, X2200 Series	•	•	•	•	•
Lexmark X5100 Series, X6100 Series	•	•	•	•	•
Lexmark X2300 Series, X2400 Series	•	•	•	•	•
Lexmark X2500 Series	•	•	•	•	•
Lexmark X3300 Series, X5200 Series, X5470 Series	•	•	•	•	•
Lexmark X3500 Series, X4500 Series	•	•	•	•	•
Lexmark X7100 Series, X7300 Series, X8300 Series	•	•	•	•	•
Lexmark X9350 series	•			•	•

# **Lexmark Maintenance Kit**

MODEL	PN	MAINTENANCE KIT DESCRIPTION	Yield (Pages
A4 MONO LASER PRO	DUCTS		
12L, 12R IBM	001325532	Maintenance kit 220V: Fuser 220V, Transfer roll, D Roller, Lower redrive shaft Asm, Transfer Roll bearing cover, Installation instructions	200 000
120	001325950	Maintenance kit 220V: Fuser 220V, Transfer roll, D Roller, Lower redrive shaft Asm, Transfer Roll bearing cover, Installation instructions	100 000
16L, 16L+ IBM	001329141	Maintenance kit 220V: Fuser 220V, Transfer roll, D Roller, Lower redrive shaft Asm, Transfer Roll bearing cover, Installation instructions	200 000
12R(R), 12L(L) OPTRA	0069G5267	Maintenance kit 220V: Fuser 220V, Transfer roll, D Roller, Lower redrive shaft Asm, Roller Asm, Installation instructions	200 000
16R(Rx), 16L(Lx) OPTRA	0069G5265	Maintenance kit 220V: Fuser 220V, Transfer roll, D Roller, Lower redrive shaft Asm, Roller Asm, Installation instructions	200 000
2420, 2450, 2455 OPTRA-S	0099A1196	Maintenance kit 220V: Fuser 220V, Transfer roll, 6 Auto-Compensator Rollers, Charge Roll, Installation instructions	250 000
3455 OPTRA-Se	0099A1198	Maintenance kit 220V: Fuser 220V, Auto-compensator rollers (6), Transfer Roll, Charge Roll, Instruction sheet	250 000
E450	0040X2848	Maintenance kit 220V	120 000
T610 / T612 OPTRA	0099A1765	Maintenance kit 220V: Fuser Unit 220V, Transfer Roll Asm, Charge Roll Asm, Pick Roll ASM (Quantity 2), Instruction sheet	300 000
T614 / T616 OPTRA	0099A1763	Maintenance kit 220V: Fuser Unit 220V, Transfer Roll Asm, Charge Roll Asm, Pick Roll ASM (Quantity 2), Instruction sheet	300 000
T420, X422	0056P2041	Maintenance kit 220V: Fuser 220V, Charge roll, Transfer roll, D Roller, Tray metal plate, Instruction sheet	200 000
T430	0056P2337	Maintenance kit 220V: Fuser 220V, Charge roll, Transfer roll, Tray 1 paper feed roll, Rear cover asm, Lower MPF housing asm, Lubricant Nyogel 744, Maintenance kit PP	200 000
T520 / T522	0099A2421	Maintenance kit 220V: Fuser Asm, Transfer roller, Charge roller	250 000
T620	0099A2407	Maintenance kit 220V: Fuser Unit 220V, Transfer Roll Asm, Charge Roll Asm, Pick Roll ASM (Quantity 3), Instruction sheet	300 000
T622	0099A2410	Maintenance kit 220V: Fuser Unit 220V, Transfer Roll Asm, Charge Roll Asm, Pick Roll ASM (Quantity 3), Instruction sheet	300 000
T630 / T632	0056P1412	Maintenance kit 220V: Fuser Unit 220V, Transfer roller, Charge Roll Asm, Pick Roll ASM (Quantity 3)	300 000
T634	0056P1856	Maintenance kit 220V: Fuser Unit 220V, Transfer roller, Charge Roll Asm, Pick Roll ASM (Quantity 3)	300 000
T640 / T642 / T644	0040X0101	Maintenance kit 220V: Fuser Unit 220V, Transfer roller, Charge Roll Asm, Pick Roll ASM (Quantity 3)	300 000
A4 / A3 MONO LASER	PRODUCTS		
OPTRA N	0011A8124	Maintenance kit 220V: Fuser 240V, Transfer roll (supply item), Feed roller (Quantity 6), Installation Instructions	350 000
W810	0012G3420	Maintenance kit 220V: Fuser Unit 220V, Instruction sheet	250 000
	0012G3425	Transfer roller maintenance kit: Transfer Roller Asm, Instruction sheet	150 000
W812	0056P0885	Maintenance kit 220V	100 000
W820 / X830e / X832e	0012G4183	Maintenance kit 220V: Fuser Unit 220V, Transfer Roller Asm, Paperfeed Rollers (Quantity 15), Instruction shee	300 000
W840	0040X0957	Maintenance kit 220V: Fuser Unit 220V, Transfer Roller Asm, Paperfeed Rollers (Quantity 12), Instruction sheet	300 000
X642e / X644e / X646e / X646dte / X646ef	0040X0101	Maintenance kit 220V: Fuser ASM w/lamp, Roll ASM pick tire, Roll tranfer, Roll ASM double charge roll, Instruction sheet	300 000
X850e / X852e / X854e	0040X2376	Maintenance kit 220V: Fuser 220V, Feed / Pick / Sep Roll, Transfer roll, Instruction sheet	300 000
	0040X2734	Maintenance kit ADF: Separation roll, Dadf feed / Pick roll, Instruction sheet	120 000

MODEL	PN	MAINTENANCE KIT DESCRIPTION	Yield (Pages)
A4 COLOUR LASER I	PRODUCTS		
OPTRA C	0011A2375	Maintenance kit 220V: Fuser assembly, Air filter, Transfer cleaner unit, Corona charger, Ozone filter, Installation Instructions	60 000
SC1275 OPTRA	0011C0180	Maintenance kit 220V: Fuser 220V, Transfer roll, Installation instructions	100 000
	0012C0877	Transfer Belt	150 000 images
C510	0020K0507	HV Fuser kit	51 000
C522 / C524	0040X1402	Fuser ASM 230V	120 000
	0040X1401	Transfer Belt ASM KIT, Waste Toner Container	120 000
C530 / C532 / C534	0040X3570	220V Fuser Maintenance Kit	120 000
	0040X3572	Transfer Belt Maintenance Kit	120 000
C710 OPTRA	0010E0059	Maintenance kit 220V: Fuser Unit 220V, Ozone Filter, Transfer Roller Asm	100 000 mono
	0010E0045	Transfer Roller Maintenance kit	100 000 images
C720	0012G7220	Maintenance kit 220V: Roller Transfer, Paper Discharger, Cleaner Drum	120 000
	0015W0909	Fuser kit	60 000 mond
C750	0012G6497	Maintenance kit 220V: Fuser ASM 230V	150 000
	0056P1296	ITU maintenance kit/ 2nd transfer roll: ITU Belt, 2nd transfer roll	105 000
C752	0012G6497	Maintenance kit 220V: Fuser ASM 230V	200 000
	0056P2848	ITU maintenance kit/ 2nd transfer roll: ITU Belt, 2nd transfer roll	120 000
C760 / C762	0056P2911	Maintenance kit 220V: Fuser ASM 230V	200 000
	0056P2848	ITU maintenance kit/ 2nd transfer roll: ITU Belt, 2nd transfer roll	120 000
C770 / C772 / X772	0040X1860	230V Fuser Maintenance kit for C772	200 000
	0040X1680	ITU maintenance kit w/ 2nd transfer roll for C772	120 000
C780 / C782	0040X1826	ITU Maintenance Kit w/ 2nd Transfer Roll	200 000
	0040X1831	115V Fuser Maintenance Kit	200 000
	0040X1832	220V Fuser Maintenance Kit	120 000
A4 / A3 COLOUR LA	SER PRODUCT	S	
C1200 OPTRA Color	0011G0602	Maintenance kit 220V: Fuser Unit 220V, Belt Unit, Paper Feed Rollers (2), Instruction sheet	100 000
C910 / C912	0056P9901	Maintenance kit 220V: Fuser Unit 220V	120 000
	0056P9903	Intermediate Transfer belt maint. kit: Transfer belt	105 000
C920	0040X1250	Fuser Maintenance kit 220V: Fuser Unit 220V	105 000
	0040X1251	Intermediate Transfer belt Maintenance kit: Transfer belt	120 000
C935 / X940 / X945	0040X4031	Maintenance kit 110V: 110V fuser, Feed rolls (total of 12), Transfer belt cleaning assembly, Main transfer roll	100 000
	0040X4093	Maintenance kit 220V: 220V fuser, Feed rolls (total of 12), Transfer belt cleaning assembly, Main transfer roll	100 000
	0040X4032	600K Maintenance kit: Transfer belt unit assembly, Developer unit assembly, K developer, Y developer, M developer, C developer	600 000
	0040X4033	150K ADF maintenance kit: Feed/pick roll assembly, Separation roll guide assembly	150 000



# **Lexmark Standard Service Offerings**

Since printing is a vital part of your business, Lexmark has developed a range of service offerings to ensure you security, peace of mind and a greater return on your investment. Total satisfaction being the core objective, these offerings provide you with the tools to keep business moving, including fast and reliable intervention from our specialised technical team.

# How does Lexmark deliver the service?

Depending on the type of product, different levels of service are available to our customers\*

# **RETURN TO BASE**

Return to base offers you remote product support by both telephone and Internet, as well as a dependable return process in case of product defect. In the event of a need for repair action, the helpdesk will instruct you to return the defected product at a Lexmark-designated location in your area. You will receive it back usually within five to seven days in serviced areas. This service covers offsite repair or equipment

### **EXCHANGE**

A valuably priced offering, Exchange ensures you a fast and effective door-to-door process. The way it works is simple: We pick up your defective hardware unit (after you remove the cartridge and any options), simultaneously bringing to you an operational unit, and then repair or replace the defective unit offsite. All parts and labour are included. You also benefit from remote support by both telephone and Internet.

# **ON-SITE REPAIR**

With On-Site Repair, a Lexmark-authorised specialist comes to your home or office to analyse and repair your defective device directly on-site. The specialist will also make sure your product meets Lexmark's most stringent standards of quality and performance. This offering includes telephone and Web-based support, all parts and labour, complete on-site repair and testing. Response time is usually next business day in serviced areas and can be adapted to your specific requests. This may vary depending on the type of product.

<sup>\*</sup> For more details, please contact your local agency



# Which service offering fits you best?\*

# **Extended Guarantee**

Expanding the coverage of your base guarantee, the extended guarantee prolongs service for a period of one, two or three years. It must be continuous from the base guarantee without a gap (lapsed coverage) and may be purchased only once. In very special cases, signing a four-year extended guarantee contract is possible. For such a request, contact Lexmark directly.

# Renewal Guarantee

The ability to renew an extended guarantee, or a previous renewal guarantee, is available for one year at a time, providing there is no gap in coverage. Renewal guarantees can be purchased each year as long as the reference is available in Lexmark's official pricing list. This new offering gives you the flexibility to benefit from your printer for an extended amount of time until a new installed base purchase is made.

# Base Guarantee Upgrade

At any moment during your initial base guarantee – but not exceeding it – you can opt for an even higher level of service, such as on-site support and exchange.

# Maintenance Kit Installation

When you purchase a new Maintenance Kit from Lexmark, a Lexmark authorised service partner can come to you to install it – or even sell you a new one on site. Maintenance Kits include a fuser unit, or transfer belt, as well as wearable parts.

<sup>\*</sup> For more details, please contact your local agency

# **Contacts**

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