



PLANTRONICS®

SOUND INNOVATION™

Setting Model CA12CD Audio Levels

To get the best performance from your CA12CD, please use the guidelines below for setting your audio levels. Properly adjusted audio levels are especially important for avoiding sidetone echo, as well as for being able to hear your callers and be heard clearly by them.

- If you have a sidetone control on your console, turn it all the way down. Doing so will allow optimal performance from the CA12CD's internal sidetone generator.
- Set the Listen controls on your console and telephone to a little less than halfway above minimum.
- Adjust the Listen Fine Adjust Control on the Remote Unit so that you can clearly hear your callers. If necessary, you can further adjust the Listen level with the Listen Coarse-Adjust Control on the bottom of the Base Unit.
- If you have set the Listen Fine-Adjust and Coarse Adjust Controls to maximum and the Listen level is still too low, set the Listen Fine-Adjust Control to nominal (indicated by a triple beep) and then adjust your console and/or telephone Listen level up until you can clearly hear your callers.

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- Adjust the Talk Fine-Adjust Control on the top of the Base Unit so that your listeners over both the telephone and radio* can hear you clearly. If necessary, you can further adjust the Talk level with the Talk Coarse-Adjust Control on the bottom of the Base Unit.
- If you hear sidetone echo, adjust the Talk Fine-Adjust Control down as far as possible while still being intelligible to your listeners.
- If you have set the Talk Fine-Adjust Control to the minimum setting and you continue to hear an echo, change the Talk Coarse-Adjust Control to the next lower setting and set the Talk Fine-Adjust Control to nominal by pressing the + and - buttons simultaneously (you will hear a triple beep). Adjust your Talk Fine Adjust Control up or down as required for good sidetone and intelligibility to your listeners.

* When Model CA12CD is switched to the radio, a VU meter, if available, may be used to determine your optimum Talk level. However, it is best to verify afterward that you can be heard clearly when transmitting over the radio.