

## Warranty Information

We at Plantronics realize that customer satisfaction depends not only on how the product works out of the box, but how well it performs over time. We are so confident in the quality, reliability and dependability of our products that we offer a full two year warranty on all our commercial products and a one year warranty on all non-commercial products.

### Scope

During the designated warranty period, Plantronics will replace products returned due to defects in materials and workmanship. No charge will be made for returned units of the commercial products which have "No Trouble Found."

### Term

The warranty period lasts for 24 months on [commercial products](#) and 12 months for [non-commercial products](#) from the date of purchase.

### Expedited Service for Commercial Products

We will ship a replacement product within one working day after we receive your returned product and have verified that your product is under warranty. To minimize the disruption to your operation, we'll ship the replacement via overnight air at our expense.

### Continuing Coverage

All replacement products will continue under warranty for one year (or the balance of the original two year warranty period when applicable) - whichever is longest.

Through this generous product warranty, we hope you will continue to be delighted with Plantronics, our products and our service.

**Note:** This warranty applies only to products purchased, used and returned for service in the United States or Canada. See Plantronics' [limited warranty terms and conditions](#) for full details. Outside the United States and Canada, contact your local distributor for warranty conditions and service policies.