

Webster Release Notes

Rev. A, March 1, 2008

Overview

This document contains release notes for PolyVision's Webster.

Webster Software version 3.6 supports one of the most technologically advanced whiteboard systems available. This is a minor update only adding functionality to allow running at the same time as the Walk-and-Talk driver.

What's New in 3.6?

New Features

Version 3.6 adds these new features over the previous version 3.5:

Feature	Description
Board Sharing	Webster now supports intelligent board sharing with Walk-and-Talk. When you Find Boards in Webster, it will now show you all the boards in the system, not just unused boards. You can connect to any board, and it will automatically be switched from Walk-and-Talk driver to Webster. When you're done with the board, just close it and Webster will return the board to the Walk-and-Talk driver.

Documentation

Documentation for Webster is available online at:

<http://www.polyvision.com/support/downloads-ts.asp>

Issues Fixed

The following issues from version 3.5 are fixed in version 3.6.

- PC - Serial boards connect faster and disconnect faster from Webster.
- PC - Webster no longer will hang when searching a disabled com port for a TS board.

- Mac – You can now add a new page even if a board is not attached to the system.
- Mac – The occasion delays on the remote buttons have been resolved.

Downloading and Installing the Upgrade

Windows 3.6 Minimum System Requirements

The minimum computer requirements for the Webster 3.6 are:

- 500 MHz Pentium III (or equivalent) or faster
- 384MB RAM or more (1GB recommended for faster performance)
- Windows Vista, XP, Server 2003, 2000, ME, or 98SE
- 800 by 600 display resolution or higher
- Your display card must be configured for 16- or 24- bit color.

Macintosh 3.6 Minimum System Requirements

The software is designed for use on Macintosh OS version 10.2 and above. You should not attempt to install this software on other operating systems, including 10.1, 10.0, 9.2 and 8.6. The minimum system requirements are:

- 256 megabytes RAM recommended.
- A Power PC or G3 processor is the suggested minimum for electronic whiteboarding and projection. All Intel processors are supported.
- Thousands or millions of colors for proper color rendering.
- Operating system versions 10.2, 10.3 or 10.4.

USB cables must not exceed 15 feet in length. More than one USB cable can be daisy-chained to create a longer cable, but the combined length should not exceed 15 feet without an active extender.

Downloading the Software

The 3.6 software release can be downloaded from:



<http://www.polyvision.com/support/downloads-ts.asp>

If you have any difficulties with the installation, call PolyVision technical support at 1.800.620.POLY (7659), 678.542.3100 or support@polyvision.com.

Known Issues and Release Notes

The following issues are known in this version of the Windows software:

- Unless you have Administrator privileges for the computer on which you are attempting to install Webster, you will not be able to complete the installation process. If necessary, please contact your IT or IS department to reset your permissions on the computer in question.
- When you open a new Webster file with no whiteboard available (no whiteboard connected, or a whiteboard connected but not powered up) and later connect a whiteboard to your computer or activate one that is already connected, Webster may (once communication with the whiteboard has been established) produce a warning dialog informing you that “the current file was created on a different size of whiteboard and that it will not be possible to record from the whiteboard”. This will sometimes happen even when the open file is empty and the whiteboard in use had been the last whiteboard used on that computer. If this occurs, choosing the “New” command from the “File” menu will close the existing file and create a new one which is properly oriented and configured for the whiteboard currently in use.
- If you perform a “hot swap” from one whiteboard size or type to another (change what whiteboard is connected to your computer while the Webster application is open), the Find Whiteboard dialog box will most likely continue to report the type and size of the whiteboard which was in use when the current Webster file was opened until the Find Whiteboard routine has been run several times. This does not apply to USB-based Walk-and-Talk or TS whiteboards.
- If you change the setting for the “Startup Pen Color”, in the Pens pane of the Webster Options dialog box, the change will not take effect until you have exited from and restarted the Webster application.
- Changes made to the recorded line width of pen strokes using the “Pen Size” command under the “Edit” menu of the PC software will also affect the line width of the pens on the “Projection Toolbar”. Be careful to double-check the Size settings before using the mark-up pens if you have recently made a change to the setting in the “Pen Size” command submenu.
- Executing the “Send Email” command for the first time may generate a warning dialog indicating that the email could not be sent because the email application

could not be located. Open the setup page for your email application and confirm the settings.

- It is possible to overwrite a “Password” in an open file which has been password-protected without giving the current password. Users who require password protection for sensitive information contained in Webster files are cautioned not to leave such files open when their computer is unattended.
- When “Publishing” a Webster file to the internet using Webster’s link to the Microsoft Publishing Wizard, the permissions on the destination server must be set correctly in order for the MS Publishing Wizard to work properly. If you are attempting to publish a Webster file to a server and get “File Not Found” errors when you try to view the files you uploaded, please contact your IT department, Help Desk, or Web Master/Mistress for assistance.
- It is not possible to cancel the Publish command once Webster has begun creating the files to be published.
- If you switch focus to (or open) another application while your Webster file is executing a “Playback” command, the Webster Playback will stop automatically and the displayed Webster image will return to its final state. Webster must be the application in focus in order to continuously redraw the image of all strokes that were added to and deleted from the image during its creation.
- In Projection mode, while working with multiple applications, the Webster “Projection Toolbar” may sometimes appear to stop functioning. Clicking on the Escape button on the Toolbar will restore the Toolbar to correct functionality.
- Depending on the configuration used by the participants in a “NetMeeting Conference”, what is written on remote Webster whiteboards will be visible to everyone who currently has permission to view that participant’s NetMeeting whiteboard screen, but it may not carry through to a given user’s current whiteboard pane in the Webster software.
- If you perform any action that automatically executes a “Shut Down” or “Restart” command in Windows (such as installing certain types of software) while a Webster file is open, Webster may not produce a dialog box giving you an opportunity to save your file before it exits. If this occurs, any unsaved changes to the open Webster file will be lost. We therefore strongly suggest that you either save your work in your current Webster file or “Exit” the Webster application before beginning any task that could trigger an automatic “Shut Down” or “Restart” of your computer.

The following issues are known in this version of the Macintosh software:

- The Macintosh computers with the Intel processors do not work with the KeySpan serial adapter. However, it will work with a Bluetooth serial device.
- Hot plugging an Interactive Panel will sometimes cause the mouse to stop working until you unplug the Interactive Panel.
- The Help File will not always display correctly if your default browser is already running on the Macintosh systems.
- When Publishing to the Web from the Macintosh software, the server name and path entered into the FTP destination dialog box must follow a very specific format in order to allow you to publish successfully to the desired server. For example, if you were trying to publish your Webster file as a PDF or HTML file to the URL "ftp://ftp.polyvision.com/support/webster3_5", then the server name you enter into the field in the FTP destination dialog would be "ftp.polyvision.com" and the path would read "support/webster3_5".
- Using the Export command in the Macintosh software to convert a series of Webster images into Adobe Acrobat (PDF) format will create an individual PDF file for each snapshot selected for export in the original Webster file. If you wish to create a single PDF file containing all the images that are currently highlighted in your Webster file, you must use the Publish command instead and select the PDF format choice in the resulting dialog box.
- Changing the line width selection on the Projection Toolbar of the Macintosh software will also affect the weight of captured lines that are subsequently drawn on the physical board with markers. In some cases, clicking on the Webster button in the Projection toolbar while marking up another application whose window is set to fill the screen will cause subsequent taps on the Selection (Arrow) tool to be ignored. Since the cursor cannot be set to the Selection tool, you will not be able to use either the Webster button in the Projection toolbar or the Webster listing in the Application menu to return to the Webster window. You can, however, click on the Escape button to reset the toolbar and return to Webster.
- The on-screen keyboard does not support the use of modifier keys for mouse operations on Macintosh systems.

- When the Current Board pane is selected in most views on the Macintosh systems, switching to Snapshot view will change the image highlight rectangle to the most recently captured snapshot. That snapshot will remain in focus in other views until the Current Board is chosen again. You can view the Current Board by returning to Normal view and clicking on the Current Board pane, or using the Forward navigation button in the Full Screen annotation toolbar to reach the end of the list of captured snapshots and bring the Current Board into focus.
- On Macintosh systems, Clicking on a snapshot thumbnail in the Snapshot pane appears to disable the Zoom tools on the annotation toolbar, but this is not actually the case. If you click on the pane displaying the selected snapshot, the Zoom tool buttons activate.
- A backdrop file can only be added to one Webster image at a time on a Macintosh system, regardless of how many snapshots may be selected when the command is initiated. If there is more than one snapshot selected when the Add Backdrop is activated, the chosen backdrop will be added only to the snapshot that was highlighted first. This is true whether or not the group of selected images contains the Current Board pane.
- During Replay or Loop Replay, unexpected results may occur if the Undo had been used when creating or marking up that snapshot on Macintosh systems. In Loop, the Replay will stop at the stroke last executed before the Undo command. In normal Replay, the last stroke before Undo will replay, then the snapshot image will reset to its final state.
- Files created with the drag-and-drop feature do not have the format extensions (.psd, .jpg etc.) appended to the file name. These files will open correctly in any application that can read that format; however, if file name extensions are needed, they must be added manually.
- Attempting to resize an image using the Scaling percentage controls in the Page Setup dialog box will not result in any change in the size of the image. Only the text header identifying the file name, date and time of capture, and the page number of the image will be affected by the percentage of increase or decrease entered into that dialog.
- Attempts to erase pen strokes using the narrow eraser tool on the on-screen Annotation toolbar may be incomplete (portions of the erased stroke reappearing in the on-screen image when the mouse key is released). This is more likely to occur when the changeover between tools is made quickly or when the pen,

stylus, or mouse strokes were drawn very rapidly, and will be especially visible when your RAM is limited or heavily burdened.

- The Picture Viewer application that is native to OS X will not correctly display files exported or copied via drag-and-drop in TIFF format from Webster 3.5. You will either have to open these files in QuickTime Picture Viewer under Classic, or view them with an OS X native photo-editing application such as Adobe PhotoShop.
- Unlike most OS X-native applications, Webster 3.6 does not have a button in the title bar of the application window to control whether or not the toolbars in the Webster window are visible when operating under OS X.
- Attempting to resize an image in the Macintosh software, by the percentage controls in the Print dialog box will not result in any change in the size of the image. Only the text header identifying the file name, date and time of capture, and the page number of the image will be affected by the percentage of increase or decrease entered into the Print dialog.
- On the Macintosh systems, selecting one of the Zoom tools from the on-screen Annotation toolbar in the Webster window will lock out use of any annotation pen or eraser tools. In order to markup up an image that has been zoomed (either in or out), you will have to click on a different markup tool than the one currently selected (i.e. change pen colors or eraser sizes) before making changes to the image. If the tool you wish to use to markup a zoomed image is already selected, you will need to click on another tool and then click back to the desired toolbar button again to reactivate the intended tool.
- The Command- and Control- keyboard shortcuts are not working in Microsoft Excel, on Macintosh systems, when initiated from the onscreen keyboard in Projection Mode. The same commands can, of course, still be activated from the pull-down menus using the touch-screen capability of your Webster board. Under some conditions, quitting Excel with Webster running may freeze the computer.

Support

If you require additional assistance contact PolyVision. PolyVision support is available at 1.800.620.POLY (7659), 678.542.3100 or support@polyvision.com.