QOMO HiteVision Technical Bulletin

BULLETIN NO	ARS-08-001	**VERSION**	1.00.00	**STATUS**	Active
PRODUCT	QClick Audience Response System (ARS)				
CATEGORY	Software Installation				

ISSUE

Users with no administrator privilege unable to use QClick ARS software.

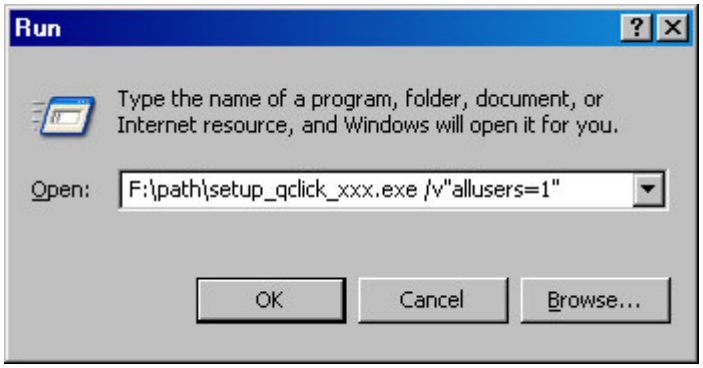
The default installation procedure for QClick Audience Response System (ARS) only allows the user who installed the software to be able to use the software. Other users will not be able to use the software on the machine.

RESOLUTION

Install or reinstall the software with the following steps:

1) Logon on as administrator
2) Uninstall the ARS software if currently exists
3) Insert installation CD or locate path to the ARS software
4) Click START->RUN
5) Input following command in the "Open" text box:

```
F:\path\setup_qclick_xxx.exe /v"allusers=1"
```



Where: "F:" is the drive letter for the CD-ROM or hard drive
"path" is the path to the installation software
"xxx" is the version indicator

6) Continue with the rest of the installation steps

After installation, all users on the same machine will be able to access the software.