

RELEASE NOTES

Chat Software (Version 2.0)
Chat 50 Firmware (Version 17)
Chat 150 Firmware (Version 27)

Chat Software Release Note

ClearOne has released new software for the Chat product line. The Chat software works with both the Chat 50 and the Chat 150, and offers significant feature enhancements for hands-free conferencing applications. The new Chat 150 expands upon the feature set of the Chat 50, which makes it ideal for larger group conferencing applications.

Chat Products Affected

Product affected by this release include:

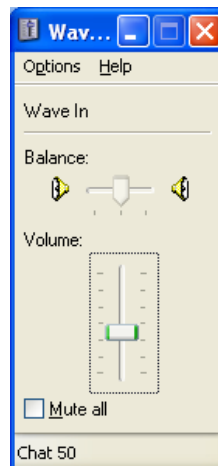
- **910-159-001:** **Chat 50 USB**
- **910-159-002:** **Chat 50 Plus**
- **910-159-003:** **Chat 50 Global Traveler**
- **910-159-002-01** **Chat 50 Plus International**

The Chat 150 is a new product that ships with the latest versions of the software and firmware. Customers who already own a Chat 50 and are adding a Chat 150 to their PC need to follow the software upgrade procedures later in this document so that they have the latest version, which will recognize both devices.

Feature Enhancements

Chat Product feature enhancements in this release include:

- **USB Microphone Volume Control:** The Chat 50 and 150 microphone volume controls now synchronize with the microphone volume control in Windows XP. This allows users to adjust microphone volume from most VoIP softphones, Instant Messaging applications, and Internet Telephony applications. The Chat 50 and Chat 150 now appear as a Wave In or Capture device that can be accessed from the Windows volume control (shown below):





- **Video Mode:** The Video Mode in the Chat software allows the Chat 50 to interface with a Video Codec through the 3.5mm analog port, and properly routes audio through the Chat 150 when connected to a VC Breakout Box.
- **External Speaker Mode:** The External Speaker mode in the Chat software allows the Chat 50 and Chat 150 to play audio through external PC loudspeakers. The user can access this feature on the **Advanced Settings** tab of the Chat software. Refer to the User Manual for details on configuring External Speaker mode.
- **Expanded Device Interoperability:** ClearOne has tested the Chat product line with numerous communication devices to ensure interoperability and provide optimal audio quality. The Chat 50 now works with many software applications and enterprise telephones. The Chat software provides a database of pre-configured device settings that ensure optimal audio performance for each device. The user can modify these settings and create new devices, called **My Devices**, which are stored in the Chat database. Refer to the User Manual for details.
- **New Telephone Adapter Cables:** ClearOne has developed new telephone interface cables for connecting the Chat 50 to the headset port of enterprise telephones. Available adapter cables include:

Part Number	Interface Cable Description
830-159-007	Chat 50 Telephone Adapter Cable For Cisco 79XX Series Phones
830-159-008	Chat 50 Telephone Adapter Cable For Inter-Tel Phones
830-159-009	Chat 50 Telephone Adapter Cable For Avaya 46XX And 24XX Series Phones NOTE: The Chat 50 is not compatible with Avaya 2420 telephones.

Upgrade Procedures

Using the enhanced features described in this document requires an upgrade of both the Chat software and the Chat firmware. **Note: The following upgrade procedures will erase any custom devices created using previous version(s) of the Chat software.**

- **Chat Software Upgrade Procedure**
 1. From the Windows **Control Panel**, start **Add/Remove Programs**.
 2. In the **Add or Remove Programs** dialog, select **ClearOne Chat** and click the **Remove** button.
 3. Click **Yes** when asked "Are you sure you want to remove ClearOne Chat from your computer?"
 4. Click **Yes** when asked if you want to remove all ClearOne Chat device drivers.
 5. Using **Windows Explorer**, navigate to the Chat software folder on your computer (C:\Program Files\ClearOne\Chat). Delete the folder and any remaining contents.
 6. Using **Windows Explorer**, navigate to the Chat application data folder on your computer (C:\Documents and Settings\All Users\Application Data\ClearOne\Chat). Delete the folder and any remaining contents.
 7. Insert the ClearOne Chat Installation CD into your computer's CD/DVD-ROM drive, and select **Software** from the main menu. The Chat software is also available for download on ClearOne's website: www.clearone.com/support/downloads.php?content=main#personal_conf.
 8. Follow the on-screen instructions to complete the Chat software installation.



- **Chat Firmware Upgrade Procedure**

1. Launch the Chat software from the **Start Menu** or from your desktop.
2. Click the **Help** button and select the **Update Firmware** topic to review the upgrade process (optional).
3. Click on **Update Firmware**.
4. In the **Update Firmware** screen, click the **Check for updates** button.
5. Click the **Update** button to upgrade your Chat hardware to the latest firmware revision level.

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